

## Privacy Policy

### Privacy Policy

1.1 Lit Energy LLC, or any of its subsidiaries takes your privacy very seriously. The provisions set out in this privacy policy will inform you, how we use personal information that we collect from

you ("Privacy Policy"). You acknowledge that by providing your personal information to us, you consent to its processing in accordance with this Privacy Policy. This Privacy Policy should be shown to anyone else who is covered by, or a party to, any products, services or policies you obtain from us. This Privacy Policy is supplemental to our website , .

1.2 Personal information Any personal information you supply to Lit Energy LLC, be treated in accordance with the applicable data protection laws and other applicable legislation intended to protect your personal information and privacy in your jurisdiction. We may amend this Privacy Policy at any time by amending this page. For this reason, we recommend that you read this statement regularly.

2. Cookies Lit Energy LLC,, sends cookies to your computers and/or electronic devices from the Digital Platform. Cookies are pieces of information that a website transfers to your computer's and/or electronic device hard drive for record keeping purposes. Cookies can make the internet more useful to you because they contain information about your preferences on particular websites, which allows website owners to provide more useful features for their users. Lit Energy LLC, uses cookies and tracking software to monitor customer traffic patterns and site usage in order to develop the design and layout of the Digital Platform to enhance the needs and experience of visitors to the Digital Platform. This will include non-specific data such as mouse-movements and pages visited. Should you wish to refuse to accept cookies or restrict the data that we collect through our tracking software, you can alter your cookies setting in your browser. However, if you choose to alter your cookies setting in your browser you may be unable to access parts of the Digital Platform. For more information on cookies, please visit

3. Your information Your personal information collected by us through your interaction with us or third parties in connection with access to the Digital Platform and/or provision of the Services may include (without limitation) details such as your name, gender, date of birth, e-mail address, postal address, telephone number, IP address, banking information and information on your Emirates ID, driving license and vehicle registration cards. Personal information is collected by Lit Energy LLC,

(a)when you access our Digital Platform;(b) when you purchase our Services;(c) when you fill out a survey, or vote in a poll on our Digital Platform;(d) when you provide your details to

us either online or offline;(e)via enquiry or registration forms;(f)via feedback forms and web analytics tags;(g)via third parties.

We will do our best to ensure that information is kept up-to-date and accurate. Please assist us in this by advising us of any changes as soon as possible. We may also use cookies or similar technologies to collect website usage information. For further information, please see the Cookies section above. In addition, we may also collect IP addresses via a web analytics package.

4.Use of your information: the personal information Lit Energy LLC, Lit Energy LLC, collects will be used for analytical purposes, managing and administering products and services that Lit Energy LLC, Lit Energy LLC, supplies and to assist us in improving our Digital Platform. We may also use information collected to safe-guard our customers against fraud and money laundering. The information you supply may be used by us, other affiliated companies of Lit Energy LLC, Lit Energy LLC, carefully selected third parties for research purposes, or to inform you of other products or services that may be of interest to you, unless you have advised us otherwise. On each occasion that we contact you for these purposes, you will always be given the option to opt out of any further communication. Please note that we have the ability to retain any data that you provide on our Digital Platform, even if you do not complete creation of your account by clicking “submit” or “next”. Such contact details and data may be used to contact you to enquire why you did not complete your order and how we can improve how services for you. If you have any questions about this, please do not hesitate to contact us. If you have provided your contact information to us and would prefer not to receive any marketing information, or to participate in any research or promotions, please simply contact us to let us know.

## 5.Sharing your information

5.1 General We do not disclose your information to anyone outside Lit Energy LLC,:

(a)where we have your permission to do so; or(b)where we are required or permitted to do so by law or by regulatory bodies; or(c)to other companies who provide a service to us or you; or(d)where it is necessary for the performance of an agreement, we have with you; or(e)for credit reference or fraud prevention purposes; or(f)where we may transfer rights and obligations under this agreement.

Disclosure of your information to a third party outside of Lit Energy LLC, Lit Energy LLC, will only be made where the third party has agreed to keep your information strictly confidential and use it only for the specific purpose for which we provide it to them. In addition, Lit Energy LLC, Lit Energy LLC, does not sell customer data to third parties. We also do not permit the selling of customer data by any companies who provide a service to us.

5.2 Firebase and Google Analytics as Lit Energy LLC, Lit Energy LLC, utilizes Firebase (Crashlytics, Analytics, and Remote Config) and Google Analytics to gather important insights into how you use our Digital Platform. These tools help us understand user behavior, track performance, and identify areas for improvement. All data collected is anonymized and used

solely to enhance your experience with Lit Energy LLC, Lit Energy LLC, for more information on how Google uses information from sites or apps please visit

5.3 Security Security of your personal information is important to us. We use appropriate technical and physical safeguards to protect the security of your personal data. We also make all attempts to ensure that only necessary people and third parties have access to personal data. Nevertheless, such security measures cannot prevent all loss, misuse or alteration of personal data and we are not responsible for any damages or liabilities relating to any such incidents to the fullest extent permitted by law.

## 6.Miscellaneous

6.1 Third party links Our Digital Platform may contain links to other websites which are outside of our control and are not covered by this Privacy Policy. If you access any other sites using the links provided in the Digital Platform, you acknowledge and agree that the operators of these sites may collect information from you which will be used by them in accordance with their own privacy policy and the same may differ from ours.

6.2 Errors and omissions If you believe that there may be an error in any of the information that you have submitted, please contact us via [support@litenergy.ae](mailto:support@litenergy.ae) and we will review and correct any inaccurate information in your records as soon as practicable.

6.3 Further information You should be aware that any telephone calls made to us may be recorded for monitoring and training purposes and to assist us in preventing and detecting fraudulent and money laundering activities. Therefore, your use of this means of communication means that you accept and consent to this.

7.Account deletion requests You have the right to request the deletion of your account and associated data. To initiate this process, please contact our support team through the appropriate channels provided on our website. We will promptly review and process your request in accordance with our data deletion procedures.

## 8.Miscellaneous

8.1Third party links, Our Digital Platform may contain links to other websites which are outside of our control and are not covered by this Privacy Policy. If you access any other sites using the links provided in the Digital Platform, you acknowledge and agree that the operators of these sites may collect information from you which will be used by them in accordance with their own privacy policy and the same may differ from ours.

Lit Energy LLC

Website: [www.litenergy.com](http://www.litenergy.com) | Email: [support@litenergy.com](mailto:support@litenergy.com)